

Here's how a student can retrieve their Moodle Login.

1. Click on the "Forgotten your username and password?" link on the Moodlerooms Login page.

Returning to this web site?

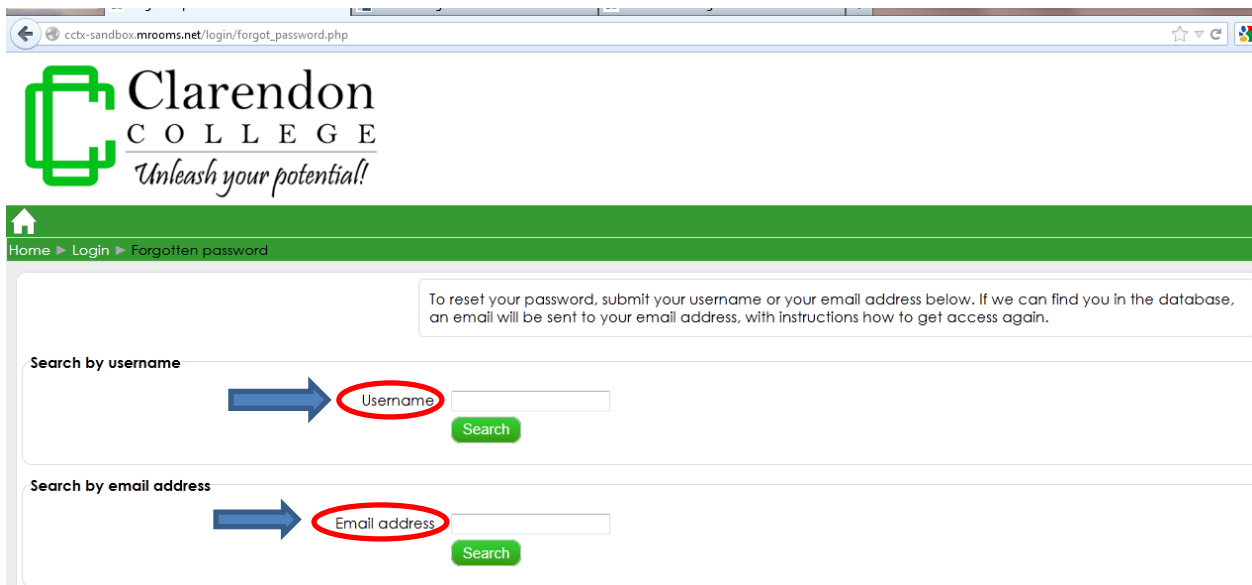
Login here using your username and password
(Cookies must be enabled in your browser) ?

Your session has timed out. Please login again.

Username
Password
 Remember username

[Forgotten your username or password?](#)

2. After clicking the link above, the page below will be displayed.
3. Now they can search for their login using their Username, which will be the same as their student portal username.
4. Or, they can search by their Email Address, which most likely will be their Bulldogsmail address.



The screenshot shows a web browser window with the URL `ccbx-sandbox.mrooms.net/login/forgot_password.php`. The page header features the Clarendon College logo and the tagline "Unleash your potential!". Below the header, a green navigation bar contains the breadcrumb "Home > Login > Forgotten password". The main content area has a message box: "To reset your password, submit your username or your email address below. If we can find you in the database, an email will be sent to your email address, with instructions how to get access again." There are two search sections. The first is "Search by username" with a text input field containing "Username" (circled in red) and a "Search" button. A blue arrow points to the "Username" text. The second is "Search by email address" with a text input field containing "Email address" (circled in red) and a "Search" button. A blue arrow points to the "Email address" text.